RAPID TRACK

CUSTOMER SIGN-UP & SERVICE APPLICATION

Cruz Consulting trading as RapidTrack | Reg. No. 2022/614490/07 | VAT No. 4910324500
584 Chris Hani Road, Briardene, Durban | accounts@rapidtracksa.co.za

A. APPLICATION & CUSTOMER DETAILS

☐ New Application ☐ Existing Customer

Date of Application	**Existing Account / Customer No.**	
Company / Customer Name	**Trading Name**	
Company Registration No.	**VAT No.**	**ID / Passport No.**
Authorised Representative / Full Name	**Position / Capacity**	
Physical Address		
Postal Address		
Email Address	**Cell No.**	**Alternative Tel.**
Accounts Contact Name	**Accounts Email**	**Accounts Cell**

B. PACKAGE & CONTRACT SELECTION

☐ RapidTrack-Track ☐ RapidTrack-Super Drive ☐ RapidTrack-HyperDrive

☐ RF Backup ☐ Rapid-Cam ☐ Ghost X Immobiliser

☐ Wired Tracker ☐ Wireless Tracker ☐ Container / Cargo Tracking

☐ Driver Monitoring ☐ Other: _____

Contract term: ☐ 12 months ☐ 24 months

☐ 36 months ☐ Other: _____

Monthly Subscription	**Installation / Once-Off Fee**	**Other Charges / Notes**

C. VEHICLE / ASSET & FITMENT DETAILS

Registered Owner	**Registration No.**	**Year**
Make	**Model**	**Colour**
VIN / Chassis No.	**Engine No.**	
Current Odometer	**Insurance Company**	**Broker / Contact**

Fitment Address		
Preferred Fitment Date	**Preferred Time**	**Person Present at Fitment / Cell**

D. AUTHORISED USERS & EMERGENCY CONTACTS

Primary Authorised User / Driver	Cell No.	Relationship / Role
Emergency Contact 1	**Relationship**	**Cell No.**
Emergency Contact 2	**Relationship**	**Cell No.**

E. CONFIDENTIAL VERIFICATION / DISTRESS INFORMATION

Verification Question
Confidential Answer / Passphrase

F. PAYMENT METHOD

☐ Debit Order ☐ Other: _____

Debit Order Mandate - Collection Agent to be appointed

I/We authorise Cruz Consulting trading as RapidTrack and/or its duly appointed debit-order collection/payment service provider to submit payment instructions for amounts lawfully due under the selected service agreement.

Account Holder	Bank	Branch / Branch Code

Account Number	Account Type	Preferred Debit Date

Collection Agent (RapidTrack use)	Mandate / Reference No.

Account Holder Signature	Date

G. DOCUMENTS & CONSENTS

☐ ID / Passport ☐ Company Registration ☐ Proof of Address

☐ Vehicle Registration / NATIS ☐ Other supporting document

POPIA consent: I/We consent to RapidTrack processing personal information reasonably necessary to administer the account, provide tracking/security services, process payments, communicate alerts, coordinate response/recovery, comply with legal obligations and use contracted service providers. I/We confirm authority to provide the information of drivers and emergency contacts listed.

☐ I consent to the above processing ☐ I consent to operational SMS/email/WhatsApp notifications

H. SERVICE ACKNOWLEDGEMENTS

Tracking, monitoring and recovery services reduce risk but do not eliminate it. GPS/GSM/RF services can be affected by network coverage, jamming, tampering, power loss and other circumstances outside RapidTrack's reasonable control. Recovery outcomes and response times are not guaranteed.
Recovery: Recovery service is included with RapidTrack-Super Drive and RapidTrack-HyperDrive subject to applicable service conditions. RapidTrack-Track includes recovery support/coordination.
Liability: To the maximum extent permitted by South African law, RapidTrack is not liable for indirect, consequential or special loss arising from theft, hijacking, network failure, jamming, third-party acts or circumstances beyond its reasonable control. Rights that cannot lawfully be waived remain unaffected.

I. TERM, CANCELLATION & PAYMENT

The selected minimum contract term is recorded in Section B. Unless otherwise agreed, cancellation requires at least **30 days' written notice**. Cancellation does not extinguish amounts already due and remains subject to applicable South African law.

J. CUSTOMER DECLARATION & ACCEPTANCE

I/We warrant that the information supplied is accurate and complete and accept the selected package, payment arrangement, service acknowledgements, privacy consent and applicable RapidTrack Terms and Conditions.

Full Name of Customer / Authorised Signatory	Capacity

Signature	Signed at	Date

K. RAPIDTRACK OFFICE USE ONLY

Sales Consultant / Agent	Customer No.	Approved By

Technician	Installation Date	Activation Date

Device IMEI / Serial No.	SIM / ICCID No.	RF / Backup Device ID

Package Activated	Monthly Fee	Contract Term

Control Room Test Completed By	Date / Time

RAPIDTRACK - MULTI-VEHICLE / FLEET SCHEDULE

#	Registration / Asset ID	Make / Model	VIN / Chassis	Package	IMEI / Serial	Monthly Fee
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						